



THE RITZ-CARLTON DESTINATION CLUB FREQUENTLY ASKED QUESTIONS

How is The Ritz-Carlton Destination Club different from other interval ownership products?

The Ritz-Carlton Destination Club offers much more than traditional timeshare or fractional ownership products:

- For example, a one-twelfth interest in a Ritz-Carlton Club, Aspen Highlands residence provides 28 days of pre-reserved access versus a one-week ownership in a traditional timeshare.
- First branded hospitality company to enter the industry.
- Legendary, Ritz-Carlton service to create inspiring vacations.
- Membership peace of mind by offering a deeded structure
- As available, Members may reserve additional time on a nightly basis
- Traditionally, Ritz-Carlton Destination Club Members have use of their residence on a rotating calendar, assuring access to prime season versus owning the same week every year or an open reservation system working on a “first come, first serve” basis.
- The Ritz-Carlton Club Members benefit from services and amenities, which are not generally offered by other interval ownership products.
- Only the highest quality materials are used in the residences – from furnishings to top of the line appliances and appointments.

What services are available to Members of The Ritz-Carlton Destination Club?

Members enjoy the convenience of a dedicated concierge staff providing services above and beyond customary concierge duties, such as airport pick-up, pre-arrival provisioning of the residence, unpacking and pressing pre-sent garments and arranging a complete itinerary. The Ladies and Gentlemen of The Ritz-Carlton Destination Club remove personal items from storage and place them in the Member’s residence according to their specifications. At most properties, personal chefs are also available.

Where are The Ritz-Carlton Destination Clubs located?

Our goal is to offer a balanced focus of golf, ski, beach and urban experiences. Currently, we have properties in Aspen Highlands and Vail, Colo.; St. Thomas, U.S.V.I.; San Francisco and North Lake Tahoe, Calif.

Can The Ritz-Carlton Destination Club memberships be resold?

Like any form of real estate, the Member’s deed can be sold, willed or transferred by the Member at any time.

How often can Members utilize a residence and how are reservations handled?*

Members work with their member experience manager to manage their vacation lifestyle. Each year, Members are allocated a specific number of days based on a property’s usage calendar. Beyond use at their home Club, a portion of this time may also be used at other Club locations in accordance with reservation procedures.

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A Member's home resort allocation is automatically confirmed 23 months from arrival, and throughout the year, Members also have an opportunity to reserve supplemental time on a space available basis.

**Reservation procedures can vary by property.*

Where would a prospective Member go for more information on The Ritz-Carlton Destination Club?

Those with inquiries regarding The Ritz-Carlton Destination Club may visit www.ritzcarltondestinationclub.com.

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